

Terms & conditions :

Payment (for delivery)	Total payment is required to pay at least 3 days before the delivery.
Deposit & payment (for catering activities)	a deposit of 50% of the balance is required to pay to confirm the order 10 days before the event. The rest 50% of the balance is to be paid on the day of the event.
Payment methods	<p>For any ATM transfer or cheque payments, client can transfer full payment or deposit to the following account :</p> <p>"Grandever Corporation Ltd." Hang Seng 276-497005-883.</p> <p>Please keep the transfer slip and give to our delivery team as payment. If not, the client is required to pay cash to our delivery team. The payment would be returned after our accounts department has done the necessary checking.</p> <p>Delivery on Sundays and public holidays will be added a surcharge from \$100 or up.</p> <p>Any payment through remittance, or mail order, or credit card, a bank charge accordingly would be charged on top of the total bill. For credit card, the bank charge would be 2%.</p>
Minimum guarantee (for catering activities)	client can adjust on the number of participants and the price would be charged according to the final adjustment. The final confirmation needs to be agreed between Pumpnickel and the client at least 4 days prior to the event.
Equipment & transportation	<p>plastic plates, plastic utensils, napkins are free of charge</p> <p>\$150 for Hong Kong island; \$180 for Kowloon side; \$220 or up for the New Territories; for any single trip. For addresses on Tung Chung & outlying islands, a separate quotation would be given.</p> <p>rental of crockeries, glassware & wine glass would be quoted separately</p>
Chef's & waitering service	\$4,000 per event for 4 staff, incl.: 2 chefs, 2 waiters, for 4 hours; round trip transportation would be charged
festive day surcharge	15% surcharge would be put on the bill on festive days & evenings
cancellation	a sum of \$500 will be deducted if the function is cancelled 10 days or more ahead if site visit is conducted for the event; 30% would be charged after this time and up to 72 hours (3 days) before the event, the full amount will be charged.